

NexPort Solutions Accessibility Conformance Report Revised Section 508 Edition

Version 2.3
December 2018

About This Document	2
NexPort Solutions Accessibility Conformance Report Revised Section 508 Edition	3
Name of Product/Version: Smart Horizons Career Online High School (NexPort Campus v 6.3)	3
Product Description:	3
Date:	3
Contact information:	3
Notes:	3
Evaluation Methods Used:	3
Applicable Standards/Guidelines	4
Standard/Guideline	4
Included In Report	4
Terms	4
WCAG 2.0 Report	4
Table 1: Success Criteria, Level A	5
Table 2: Success Criteria, Level AA	11
Table 3: Success Criteria, Level AAA	14
Revised Section 508 Report	14
Chapter 3: Functional Performance Criteria (FPC)	15

Chapter 4: Hardware	15
Chapter 5: Software	15
Chapter 6: Support Documentation and Services	16
Legal Disclaimer (NexPort Solutions)	17

About This Document

The Voluntary Product Accessibility Template (VPAT) is provided in four editions based on the guidelines/standards being evaluated. The editions are WCAG, Revised 508, EN 301 549 and International that includes all of the standards.

This document is based on the Revised Section 508 edition of the VPAT. It includes the following standards/guidelines:

- Web Content Accessibility Guidelines 2.0, at <http://www.w3.org/TR/2008/REC-WCAG20-20081211/>
- [Revised Section 508 standards](#) as published by the U.S. Access Board in the Federal Register on January 18, 2017, including the [Corrections to the ICT Final Rule](#) as published by the US Access Board in the Federal Register on January 22, 2018

If you need a different combination of standards/guidelines then use the appropriate alternate edition of the VPAT found on <https://www.itic.org/policy/accessibility/vpat>.

This document is broken into two main sections:

- Essential Requirements and Best Practices for using the VPAT® to complete an Accessibility Conformance Report
- The VPAT Template

Please carefully review the Essential Requirements and Best Practices sections before using the VPAT to create an Accessibility Conformance Report.

“Voluntary Product Accessibility Template” and “VPAT,” including the template format, are Federally Registered Service Marks of the Information Technology Industry Council (ITI). VPAT users agree not to deviate materially from the template format provided by ITI, and to use the service mark (“®”) where appropriate.

NexPort Solutions Accessibility Conformance Report Revised Section 508 Edition

VPAT® Version 2.3 – December 2018

Name of Product/Version: Smart Horizons Career Online High School (NexPort Campus v 6.3)

Product Description:

Smart Horizons Career Online High School (SHCOHS) is a private, accredited online high school that operates under the auspices of the Smart Horizons Career Online Education district. Its mission and vision is to address the education and workforce preparedness needs of the more than 40 million adults in the United States who lack a high school diploma or its equivalent. The schools' students reside across the nation and employs computer technology to support students' educational requirements over the World Wide Web. SHCOE believes that our self-directed, performance-based, approach to online education offers students 24/7/365 access to high-quality, career online education.

The schools' instruction is delivered through the NexPort Campus Learning & Knowledge Management Platform. NexPort Campus enables both individual and collaborative learning experiences based on user roles. It supports near real-time reporting of student and participant status through NexPort Reporting Services.

Date:

May 2019

Contact information:

accessible@nexportengineering.com

Notes:

Evaluation Methods Used:

Automated testing using Chrome DevTools and the aXe accessibility engine augmented by manual testing where appropriate.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Some components lack Alt Text tags. Continual Improvement processes will address this in upcoming point releases. Electronic Docs: NA Software: NA Authoring Tool: NA</p>
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supported Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: NexPort Campus baseline does not employ A/V. Clients may incorporate proprietary A/V that does Not Support accessibility. Electronic Docs: NA Software: NA Authoring Tool: NA</p>
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supported Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: NexPort Campus baseline does not employ A/V. Clients may incorporate proprietary A/V that does Not Support accessibility. Electronic Docs: NA Software: NA Authoring Tool: NA</p>
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supported Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: NexPort Campus baseline does not employ A/V. Clients may incorporate proprietary A/V that does Not Support accessibility. Electronic Docs: NA Software: NA Authoring Tool: NA</p>
<p><u>1.3.1 Info and Relationships</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) 	<p>Web: Partially Supports Electronic Docs: Not Evaluated Software: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> ● Some [aria-*] attributes do not have valid values ● Some form elements

<ul style="list-style-type: none"> 602.3 (Support Docs) 	<p>Authoring Tool: Not Applicable</p>	<p>do not have associated labels</p> <ul style="list-style-type: none"> Some headings skip levels <p>Continual Improvement processes will address this in upcoming point releases.</p> <p>Electronic Docs: NA Software: NA Authoring Tool: NA</p>
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supported Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Supported Electronic Docs: NA Software: NA Authoring Tool: NA</p>
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supported Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Supported Electronic Docs: NA Software: NA Authoring Tool: NA</p>
<p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supported Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Supported Electronic Docs: NA Software: NA Authoring Tool: NA</p>
<p><u>1.4.2 Audio Control</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web:Supported Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: NexPort Campus baseline does not employ A/V. Clients may incorporate proprietary A/V that does not support accessibility.</p> <p>Electronic Docs: NA Software: NA Authoring Tool: NA</p>
<p><u>2.1.1 Keyboard</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Interactive controls to select item response may be inadequately labeled and does not appear to be keyboard focusable</p> <p>Electronic Docs: NA</p>

		Software: NA Authoring Tool: NA
<p><u>2.1.2 No Keyboard Trap</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supported Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Supported Electronic Docs: NA Software: NA Authoring Tool: NA</p>
<p><u>2.2.1 Timing Adjustable</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supported Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: NexPort Campus baseline does not employ time adjustable elements. Clients may incorporate proprietary content that does not support accessibility. Electronic Docs: NA Software: NA Authoring Tool: NA</p>
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supported Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: NexPort Campus baseline does not employ moving, blinking, scrolling, or auto-updating information. Clients may incorporate proprietary content that does not support accessibility. Electronic Docs: NA Software: NA Authoring Tool: NA</p>
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supported Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: NexPort Campus baseline does not employ flashing information displays. Clients may incorporate proprietary content that does not support accessibility. Electronic Docs: NA Software: NA Authoring Tool: NA</p>

<p><u>2.4.1 Bypass Blocks</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Partially Supports Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Some elements lack title attributes or landmark regions. Continual Improvement processes will address this in upcoming point releases. Electronic Docs: NA Software: NA Authoring Tool: NA</p>
<p><u>2.4.2 Page Titled</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supported Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Supported Electronic Docs: NA Software: NA Authoring Tool: NA</p>
<p><u>2.4.3 Focus Order</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supported Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Supported Electronic Docs: NA Software: NA Authoring Tool: NA</p>
<p><u>2.4.4 Link Purpose (In Context)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Some links require discernable text. Continual Improvement processes will address this in upcoming point releases. Electronic Docs: NA Software: NA Authoring Tool: NA</p>
<p><u>3.1.1 Language of Page</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Partially Supports Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Some courseware html requires the <lang:en> attribute in page headers. Continual Improvement processes will address this in upcoming point releases. Electronic Docs: NA Software: NA Authoring Tool: NA</p>

<p>3.2.1 On Focus (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supported Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Supported. Clients may incorporate proprietary content that does not support accessibility. Electronic Docs: NA Software: NA Authoring Tool: NA</p>
<p>3.2.2 On Input (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supported Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Supported. Clients may incorporate proprietary content that does not support accessibility. Electronic Docs: NA Software: NA Authoring Tool: NA</p>
<p>3.3.1 Error Identification (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supported Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Supported. Clients may incorporate proprietary content that does not support accessibility. Electronic Docs: NA Software: NA Authoring Tool: NA</p>
<p>3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Some elements require labels. Continual Improvement processes will address this in upcoming point releases. Electronic Docs: NA Software: NA Authoring Tool: NA</p>
<p>4.1.1 Parsing (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Some documents have multiple static elements with the same id attribute; some elements have aria-label attributes do not exist or are empty. Continual Improvement processes will address this in</p>

		<p>upcoming point releases.</p> <p>Electronic Docs: NA</p> <p>Software: NA</p> <p>Authoring Tool: NA</p>
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Not Evaluated</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Some buttons require discernable text. Continual Improvement processes will address this in upcoming point releases.</p> <p>Electronic Docs: NA</p> <p>Software: NA</p> <p>Authoring Tool: NA</p>

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supported</p> <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: NexPort Campus baseline does not employ live captions. Clients may incorporate proprietary content that does not support accessibility.</p> <p>Electronic Docs: NA</p> <p>Software: NA</p> <p>Authoring Tool: NA</p>
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supported</p> <p>Electronic Docs: Not Evaluated</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Supported. NexPort Campus baseline does not employ live captions. Clients may incorporate proprietary content that does not support accessibility.</p> <p>Electronic Docs: NA</p> <p>Software: NA</p> <p>Authoring Tool: NA</p>
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p>	<p>Web: Partially Supported</p>	<p>Web: Contrast between foreground and background of</p>

<ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>some buttons may be insufficient. Continual Improvement processes will address this in upcoming point releases. Electronic Docs: NA Software: NA Authoring Tool: NA</p>
<p><u>1.4.4 Resize text</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: CPlayer courseware cannot be resized on some mobile devices. This must be addressed in a future version. Electronic Docs: NA Software: NA Authoring Tool: NA</p>
<p><u>1.4.5 Images of Text</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Partially Supports Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Some document images require Alt Text tags. Continual Improvement processes will address this in upcoming point releases. Electronic Docs: NA Software: NA Authoring Tool: NA</p>
<p><u>2.4.5 Multiple Ways</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supported Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Supported. Electronic Docs: NA Software: NA Authoring Tool: NA</p>
<p><u>2.4.6 Headings and Labels</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supported Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Supported Electronic Docs: NA Software: NA Authoring Tool: NA</p>
<p><u>2.4.7 Focus Visible</u> (Level AA) Also applies to:</p>	<p>Web: Supported</p>	<p>Web: Supported Electronic Docs: NA</p>

<p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Software: NA Authoring Tool: NA</p>
<p>3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supported Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Supported Electronic Docs: NA Software: NA Authoring Tool: NA</p>
<p>3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supported Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Supported. Electronic Docs: NA Software: NA Authoring Tool: NA</p>
<p>3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supported Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Supported Electronic Docs: NA Software: NA Authoring Tool: NA</p>
<p>3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supported Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Supported Electronic Docs: NA Software: NA Authoring Tool: NA</p>
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supported Electronic Docs: Not Evaluated Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Supported Electronic Docs: NA Software: NA Authoring Tool: NA</p>

Table 3: Success Criteria, Level AAA

Notes: The product is not being evaluated for Level AAA.

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Not Applicable	The product does not rely on equivalent functionality, and all aspects are addressed by the technical standards.
302.2 With Limited Vision	Not Applicable	The product does not rely on equivalent functionality, and all aspects are addressed by the technical standards.
302.3 Without Perception of Color	Not Applicable	The product does not rely on equivalent functionality, and all aspects are addressed by the technical standards.
302.4 Without Hearing	Not Applicable	The product does not rely on equivalent functionality, and all aspects are addressed by the technical standards.
302.5 With Limited Hearing	Not Applicable	The product does not rely on equivalent functionality, and all aspects are addressed by the technical standards.
302.6 Without Speech	Not Applicable	The product does not rely on equivalent functionality, and all aspects are addressed by the technical standards.
302.7 With Limited Manipulation	Not Applicable	The product does not rely on equivalent functionality, and all aspects are addressed by the technical standards.
302.8 With Limited Reach and Strength	Not Applicable	The product does not rely on equivalent functionality, and all aspects are addressed by the technical standards.
302.9 With Limited Language, Cognitive, and Learning Abilities	Not Applicable	The product does not rely on equivalent functionality, and all aspects are addressed by the technical standards.

Chapter 4: Hardware

Notes: Tables are not included. NexPort Campus/SHCOE is a web-only application.

Chapter 5: Software

Notes: Tables are not included. NexPort Campus/SHCOE is a web-only application.

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	The product uses standard operating system keystrokes to operate controls and does not have any special accessibility and compatibility features. As such there is no accessibility related documentation.
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Product documentation is in electronic format.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Customer Support can provide information about accessibility features of the product.
603.3 Accommodation of Communication Needs	Supports	Customers have access to electronic support through by calling Smart Horizons Career Online High School (SHCOHS) Support at 866.999.7853 or by clicking the "Help" link. Hearing-impaired customers in the U.S. who wish to speak to a support representative may use a telecommunications relay service (TRS). Information about the TRS is available at http://www.fcc.gov/cgb/consumerfacts/trs.html , and a list of telephone numbers is available at https://www.fcc.gov/general/telecommunications-relay-services-directory . International hearing-impaired customers should use the TRS at +1.605.224.1837. Support staff will respond to technical issues according to the standard service request process.

Legal Disclaimer (NexPort Solutions)

The information above describes NexPort Campus' ability to support the applicable Standards/Guidelines, subject to NexPort Solutions' interpretation of those standards and the remarks in this document. For more information regarding the accessibility status of this product, see [url].

Instructional materials (e.g., lessons, courseware, documents, etc.) delivered through NexPort Campus may or may not support the applicable Standards/Guidelines, subject to each curriculum provider's content development standards. For more information regarding the accessibility status of each provider's instructional materials, see [url].

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